1. Administrative Office, 60 E. Tremont Ave. — ● ●
2. After-School Program, PS 130, 750 Prospect Ave. — ●
3. After-School Program, PS 42, 1537 Washington Ave. — ●●
4. Avenue St. John, 630 Southern Blvd. — ●
5. Bedford Park Blvd., 2925 Grand Concourse — ●
6. Betances Community Center, 547 E. 146th St. — ●
7. Bronx Housing Court, 1118 Grand Concourse — ●
8. Bronxchester Houses, 725 St. Ann’s Ave. — ●●
9. Positive Living, 2054 Morris Ave. — ●
10. Burnside Avenue, 2070 Grand Concourse — ●●
11. Carolyn McLaughlin Community Center, 1130 Grand Concourse — ● ● ● ●
12. Classic Community Center, 286 E. 156th St. — ●
13. E. Roberts Moore Senior Center, 515 Jackson Ave. — ●●
14. East Concourse Senior Center, 236 E. Tremont Ave. — ●
15. Frederick Douglass Academy II, 3630 Third Ave. — ●
16. Heights Senior Center, 200 W. Tremont Ave. — ●
17. Hunts Point Multiservice Center, 630 Jackson Ave. — ●●
18. Jackson Avenue Family Residence — ●
19. Jill Chaifetz Transfer School, 778 Forest Ave. — ●
20. Morris Innovative Senior Center, 80 E. 181st St. — ●●
21. MS 22/Bronx Writing Academy, 270 E. 167th St. — ●
22. Nelson Avenue Family Residence — ●
23. PS 313 and PS 319 Community Schools, 1600 Webster Ave. — ●
24. Roberto Clemente Senior Services Office, 30 Richman Plaza — ●●
25. Safe Passage SONYC Program at South Bronx Prep, 360 E. 145th St. — ●
26. Saint Mary’s Cornerstone, 595 Trinity Ave. — ●●
27. The Brook, 455 E. 148th St. — ●
28. The Family School, 1116 Sheridan Ave. — ●
29. The Living Room / Safe Haven, 800 Barretto St. — ●●
30. The Pyramid Safe Haven, 470 E. 161st St. — ●●
31. Third Avenue After-School Program, 500 E. 165th St. — ●
32. Townsend Avenue, 1477 Townsend Ave. — ●
33. UAC Early Childhood Learning Center, 1472 Montgomery Ave. — ●●
34. Validus Preparatory Academy, 1595 Bathgate Ave. — ●
35. Willow Avenue Family Residence — ●

BronxWorks Locations

BronxWorks is a multi-service organization and settlement house founded in 1972. We serve residents throughout the Bronx across 35 locations.

Information & Referral Walk-In Offices ●
Children, Youth & Families ●
Senior Services ●
Immigrant Services ●
Eviction Prevention ●
Homeless Services ●
Chronic Illness ●
Health Insurance ●
Employment Services ●
Administrative Office ●
Our mission is to help individuals and families improve their economic and social well-being. From toddlers to seniors, we feed, shelter, teach, and support our neighbors to build a stronger community.

**The Carolyn McLaughlin Community Center**
- is the BronxWorks flagship location. It was built in 1926 and just turned 90 years old! Always bustling with activity, it houses a full-size gymnasium, an indoor pool, a rooftop playground and garden, and an industrial kitchen, as well as many classrooms and offices for various BronxWorks departments.

**Bronxchester**, one of the newest BronxWorks locations to open, is the latest in a series of offices within New York City Housing Authority developments. The office provides the residents and neighbors with an after-school program, summer camps, senior services, and workforce development programs.

**The BronxWorks Administrative Office**
- is located in the Tremont neighborhood and provides office space for Executive, Fiscal, Human Resources, Development, and Training Departments, and the Homeless Outreach team.

**St. Mary’s Park**, part of the NYC Parks Department in Mott Haven, may not be an official site, but we like to consider it our adopted outdoor home, as it is the center of many of our community activities and is surrounded by various BronxWorks locations. St. Mary’s Park was also recently named the Bronx’s Anchor Park by Mayor Bill de Blasio and will be receiving exciting renovations and improvements.

**Classic Community Center**
- is one of three Cornerstone Community Centers operated by BronxWorks within New York City Housing Authority properties, providing the residents and neighbors with space and activities for youth development, after-school programs, and community events.

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**EST. 1972**
- Founded as Citizens Advice Bureau

**2009**
- Changed name to BronxWorks

**OVER 800 STAFF ACROSS 35 LOCATIONS THROUGHOUT THE SOUTH BRONX**

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2009

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**OVER 800 STAFF ACROSS 35 LOCATIONS THROUGHOUT THE SOUTH BRONX**
Moving beyond ensuring basic access to food, BronxWorks is a leader in the fight toward a more equitable food system through our innovative community-level work.

Farm-to-Institution & Farm-to-Preschool: Culturally appropriate meals, high-quality fresh ingredients, and local relationships. These are the highlights of our Farm-to-Institution program at the Carolyn McLaughlin Community Center (CMCC). Clients see a variety of fresh vegetables in meals inspired by diverse backgrounds, and ingredients come from local and regional vendors, including our own rooftop garden. The garden also encourages healthy eating habits early on: BronxWorks partners with the NYC Department of Health and Mental Hygiene (DOHMH) to implement the Farm-to-Preschool program at the Early Childhood Learning Center at CMCC.

Fresh Food Box: We partner with Grow NYC's Fresh Food Box, which offers an affordably priced weekly food share at two BronxWorks sites.

HYPHEN Project: With the generous support of the Levitt Foundation, youth participants work in community gardens, learn to prepare healthy food, and sell produce in a farmers market and in partner bodegas. Peer educators can then share their knowledge with the community.

Los Amigos de Moore: Senior volunteers from the E. Roberts Moore Senior Center lead a gardening project and engage their community through discussions and demonstrations.
Community Food Tours:
In educating Mott Haven residents about healthy food resources, including farmers markets, grocery stores, community gardens, restaurants, and emergency food distribution sites, we aim to raise awareness and increase knowledge and skills in accessing, purchasing, and preparing healthy foods.

Farmers Market Promotion:
We partner with farmers markets in Mott Haven to ensure that they thrive by supporting cooking demonstrations at the Harvest Home St. Mary’s Park Farmers Market and the EBT machine at the Mott Haven Farmers Market.

BronxWorks Shop Healthy:
A team of BronxWorks staff and clients assists partner bodegas in meeting NYC DOHMH Shop Healthy Criteria.

Veggiecators: Whether it’s setting up at a community event or holding workshops around the borough, the BronxWorks youth Veggiecators are proving that snacking can be healthy and delicious by sampling homemade recipes and educating their peers on the benefits of “eating your veggies.”

Healthy & Livable Mott Haven Partnership:
As the lead organization in this New York Community Trust–funded partnership, we are working in Mott Haven to collaboratively increase access to and awareness of healthy food, physical activity, and open spaces.

- Veggiecator pictured: Mohamed Dagnogo

- Meals served: 487,500
- Bags of food distributed by BronxWorks food pantries: 6,950
- Households enrolled into SNAP (a.k.a. Food Stamps): 2,200
Ensuring that everyone in our community has a place to call home, BronxWorks provides shelter to those without housing and works to keep at-risk neighbors in their homes.

The BronxWorks Homeless Outreach Team (HOT): We work on the front lines to reduce street homelessness by canvassing the borough on a daily basis, engaging with the homeless, learning their stories, and offering ongoing help. With two recently upgraded vehicles and a mobile medical unit, HOT meets those in need right where they are and offers a variety of shelter options, including short-term, long-term, and other BronxWorks housing programs.

Help for those facing eviction: Because an important part of fighting homelessness is preventing it in the first place, BronxWorks manages several programs that help individuals and families facing eviction to stay in their homes. Through strong working relationships with landlords and city agencies, BronxWorks helps at-risk residents find tailored housing assistance. One such program, New York City’s Special Exit and Prevention Supplement (SEPS), assists low-income veterans and survivors of domestic violence in meeting their rent payments.

BronxWorks Senior Homelessness Prevention Program (SHPP): Seniors living on a fixed income can be especially vulnerable to a housing crisis if their rents — or other expenses — suddenly increase. With support from the Oak Foundation, SHPP has served over 300 cases in the past five years to help keep Bronx seniors in their homes.

Photography: Daniel Rosenthal, Heart Gallery NYC
John Beyhl: “This is home sweet home. I lost everything and I’ve got it back now.” Over the past few years, John has successfully gone from sleeping on the street and wrestling with alcoholism to living in his own supportive housing apartment, managing his health, and graduating from the BronxWorks Peer Program.

Code Red/Code Blue:

The BronxWorks Homeless Outreach Team is always on call, but staff can be especially busy during the peak of the summer and winter seasons, when extreme temperatures can endanger the health and lives of those without shelter.

With a fleet of seven vehicles (two of which were recently upgraded) and a mobile medical unit, HOT meets those in need right where they are, and offers a variety of shelter options, including short-term, long-term, and referrals to other BronxWorks housing programs.

New York City officials require more facilities to be open and available during these emergency times, and they rely on outreach teams to ensure that everyone has a safe place to go. BronxWorks is proud to step up and meet the needs of these individuals in the Bronx.
By focusing on innovative educational techniques and programs that serve everyone from toddlers to seniors, BronxWorks brings opportunity to the Bronx for residents of all ages.

**Early Childhood Learning Centers (ECLCs):** Through our two ECLCs, BronxWorks offers high-quality classroom facilities and hands-on learning projects for children 3 to 5 years old. In the 2015–2016 school year, students participated in the “Trout in the Classroom” program in partnership with the Bronx Children’s Museum to study and care for what would become the newest trout population to live in Hyde Park, New York. The curriculum is supported by age-appropriate literature and illustration activities that use the trout as a touchpoint in teaching students about the river and the surrounding ecosystem.

**HIPPY program:** The BronxWorks HIPPY program gives parents the tools to be their children’s first teachers and establishes learning habits that extend into kindergarten and beyond. Working with many immigrant families, the program offers structured activities to build parents’ confidence and help them prepare together for success in the school system.

**The BronxWorks Carolyn McLaughlin Community Center (CMCC) Computer Lab:** Thanks to a generous $34,000 donation from Goldman Sachs, we purchased much-needed new desktop and laptop computers, tablets, and a smart board for the computer lab at the CMC. The lab is used by various programs, including BronxWorks English for Speakers of Other Languages (ESOL), High School Equivalency (HSE), and after-school programs.
Arlene Alda Visits the BronxWorks Aquatics Program:

In September 2015, BronxWorks was privileged to host Mrs. Arlene Alda, an esteemed photographer and author, and the wife of acclaimed actor Alan Alda, as she toured and took photos of our flagship location, the Carolyn McLaughlin Community Center.

Mrs. Alda recently wrote a book, "Just Kids from the Bronx," and has gifted some of the book’s proceeds to support the BronxWorks Aquatics program and swim team, the Blue Waves. "The BronxWorks Aquatics program and Blue Waves swim team are such important facets of our offerings, as many Bronx children do not have access to a pool and/or cannot swim," said BronxWorks Executive Director Eileen Torres. "We are thrilled for Arlene Alda’s gracious interest and generous support." The Community Center’s indoor pool holds activities and classes for all age groups. The Blue Waves swim team, in its fourth year, competes on a national level and is recognized by USA Swimming, the national governing body for the sport of swimming in the United States. The swim team provides swimmers 6 to 18 years old with a valuable, lifelong ability that they can use to exercise and stay healthy.

Donnisha Wright: When she first came to BronxWorks for help with earning her High School Equivalency, Donnisha Wright didn’t imagine she would now be living her dream as the first person in her family to attend college and planning a career in criminal justice. Donnisha was recently selected as “Alumni of the Year” for one of the BronxWorks youth development programs.

$2.5 MILLION
Grants and scholarships awarded to college-bound students

29
Countries represented in ESOL classes

1,520
Seniors who participated in educational activities

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SUPPORT
Providing Services That Create Strong, Thriving Communities

From career development and job readiness to immigration services and senior care, Bronx residents know that BronxWorks is there whenever they need support.

Health Home Care Management Model: An integrated system of care involving a network of medical, behavioral health, and social service providers, a “Health Home” is a way to coordinate care for Medicaid patients who have complex chronic diseases or mental health disorders. We work in partnership with the Bronx Accountable Healthcare Network (led by Montefiore Medical Center) and the Bronx Health Home (through Bronx-Lebanon Hospital Center) to enhance communication among caregivers, leading to improved quality of care and outcomes, decreased cost associated with preventable hospital admissions and re-admissions. By the first quarter of 2016, 271 people were enrolled and receiving services.

Immigration Services Programs: Since 1988, BronxWorks has provided and maintained one of the few free and highly reputable immigration service programs, serving approximately 30,000 immigrants from around the world. BronxWorks attorneys assist with applications for citizenship and adjustments of status for undocumented citizens, and provide assistance to applicants who qualify for work permits under the Deferred Action for Childhood Arrivals (DACA). Recently, BronxWorks was the sole Bronx recipient of an Action NYC grant to expand services and decrease extended wait periods.

The BronxWorks Navigator Program: This program helps individuals, families, small businesses and employees to understand the details of health insurance and apply for the right coverage. By offering assistance in multiple languages and during non-traditional hours, BronxWorks Navigators ensure that guidance is accessible to anyone, enrolling over 2,000 people into a health insurance plan just last year.
Tawan Grant: "As a single mom who was unemployed for about nine months, I was frantic because I felt like I was on my own. BronxWorks offered career assistance and made me feel like so much more than a client. Just recently, I took a new job working with homeless families for New York City — and I feel like now I can do the same for others that was done for me."

Bronxchester Office Opening:

In February 2016, BronxWorks opened its 34th site at Bronxchester Houses. Through partnerships with L+M Development Partners, Inc., Preservation Development Partners, and New York City Housing Authority, BronxWorks at Bronxchester Houses provides comprehensive services to children, young adults, families, and seniors. All services are available to residents of Bronxchester Houses and other Bronxchester community members.

Triborough Preservation, a partnership of L+M Development Partners, Inc., provided the rehabilitation and preservation of the affordable housing units at Bronxchester, whereas BronxWorks has stepped in to offer job readiness prep, resume writing and interview workshops, and job placements. Senior services will include classes and workshops in arts and crafts, health and wellness programs, and informational sessions regarding city services. The program’s after-school and summer camp components are funded by the New York City Department of Youth and Community Development. After-school services include on-site homework help, academic enrichment, and recreational activities.
2015–2016
A YEAR IN REVIEW

As the major highlight of each year, BronxWorks gathers with our closest friends and supporters for the Annual Gala to celebrate the milestones and important work accomplished and to raise support for the year ahead.

Annual Gala 2015
Tribeca Three Sixty, Lower Manhattan
June 2, 2015

After beginning with cocktails, networking, and browsing silent auction items, guests enjoyed a show-stopping performance by the BronxWorks Classic Steppers and a wonderful program emceed by James Ford, lead reporter for PIX Morning News. BronxWorks was pleased to honor the outstanding contributions of BronxWorks Board members David McLean and Mike DeAddio, as well as the community service of NY Jets Offensive Lineman Willie Colon, who was born and raised in the Bronx.
Guests enjoyed an interactive evening of drinks and dinner that included a silent auction, raffle, and photo opportunities with Yankee legends Jeff Nelson and Roy White. BronxWorks was also thrilled to have Laura Behnke, ABC 7 Eyewitness News Weekend Sports Anchor, as our Mistress of Ceremonies.

The 2016 Honorees represented the range of close partners that support BronxWorks in building strong Bronx communities — from all-star volunteers to corporate and community-based partners.

- **Nixon Peabody LLP** has provided invaluable support over the past four years to BronxWorks through pro-bono legal assistance and practical service. They have also sponsored annual holiday toy drives and donate conference room space for BronxWorks board meetings.

- **Beth Lehmann and Tamara Lipshie**, volunteers with New York Cares, have been leading the weekly "Bedtime Stories" reading program at a BronxWorks family shelter for over a decade, guiding hundreds of children to develop a love for reading in a caring, structured environment.

- **SBH Health System**, which includes the landmark St. Barnabas Hospital, has served the Bronx community for 150 years. BronxWorks is proud to partner with them on a new supportive housing/medical project to improve the health, wellness, and stability of our neighbors.
Dear BronxWorks Friends and Family,

Thank you for taking time to browse through our 2015-2016 Report to the Community and to celebrate the accomplishments of a busy and active time for BronxWorks. Over the past 18 months, we have continued to live our mission to feed, shelter, teach and support our neighbors through building new partnerships, opening additional locations, and expanding our scope of services. Of course, none of this would be possible without the generous support of so many of you. Together, we continue to build a stronger Bronx community.

The impact of this important work is evident both in major milestones, such as overseeing an 88 percent reduction in Bronx street homelessness in the past decade, as well as more intimate stories of personal growth, like Donnisha Wright’s ambition and success as the first person in her family to attend college. These stories are just a few of the more than 40,000 lives that BronxWorks touches each year.

We hope that, as you read this report, you will keep one eye on the past, celebrating our recent progress and achievements, and one eye on the future, joining us as we focus on the work ahead. We ask that you continue to be a vital part of the work that is detailed in these pages by giving, volunteering, visiting, attending special events and connecting with us at BronxWorks! Sign up for our monthly newsletter, follow us on social media (Facebook, Instagram and Twitter), visit our website www.bronxworks.org, and/or drop us a line at info@bronxworks.org.

Thank you again for allowing us to share this Report to the Community with you. Here’s to continued success in Lifting Lives and Building Futures.

Sincerely,

Eileen Torres
BronxWorks Executive Director

Roger Begelman
BronxWorks Board Chair
### OPERATING SUPPORT AND REVENUE

**Earned Revenue**
- Government grants: $47,694,664
- Program service fees: $125,180
- Medicaid: $2,637,218
- Investment income: $40,039
- Contributed services: $204,363
- Other revenues: $97,086

**Total Earned Revenue**: $50,798,550

**Public Support**
- Foundation grants and other contributions: $1,009,132
- Net assets released from restrictions: $1,839,574

**Total Public Support**: $2,848,706

**Total Operating Support And Revenue**: $53,647,256

### OPERATING EXPENSES

**Program Services**
- BronxWorks program: $1,981,733
- Services for the elderly: $2,393,352
- Homeless/prevention/relocation: $18,116,365
- Family shelter for the homeless: $11,867,702
- Health programs: $3,098,645
- Children and youth: $8,793,982
- Workforce development: $1,552,945

**Total Program Services**: $47,804,724

**Support Services**
- Management and general: $3,950,768
- Fundraising: $288,201

**Total Support Services**: $4,238,969

**Total Operating Expenses**: $52,043,693

### NET ASSETS

**Change in Unrestricted Net Assets From Operations**: $1,603,563
LEADERSHIP

Eileen Torres
Executive Director

Senior Staff

Scott Auwarter
Assistant Executive Director
Constance Claman
Chief Financial Officer
Erica Coleman
General Counsel
Noel Concepcion
Department Director, Adult Homeless Services
Wanda Cruz
Residence Director, Willow Avenue Family Residence
Gianna Dell’Olio
Director of Advancement and Communications
Gilbert Domfeh
Controller
Marjorie Jeannot
Residence Director, Willow Avenue Family Residence
Bibi S. Karim
Department Director, Positive Living, FEP, Immigration Services, and ESOL
Rosalina Luongo
Assistant Department Director, Senior Services
Shalima McCants
Assistant Department Director, Children & Youth – Adolescent and Young Adult Programs
Maria Rivera
Department Director, Senior Services
Marisol Rosa-Saltares
Assistant Department Director, Access to Benefits
Shali Sharma
Department Director, HomeBase and Home to Stay

Ken Small
Director of Development
Julie Belizaire-Spitzer
Department Director, Homelessness Prevention and Access to Benefits
Betty Ann Tamaisar
Assistant Department Director, Workforce Development
Alissa Tyghter
Residence Director, Nelson Avenue Family Residence
Lijo Varghese
Director of Grants and Contracts
John Weed
Assistant Executive Director
Dorothy Whyte
Department Director, Children & Youth Services
Tashaka Wynter
Assistant Department Director, Children & Youth – Early Childhood and School-aged Programs
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Architect/Principal, K Square Designs, Inc.
Eli Klehr
Vice President, GF Capital Management Advisors, LLC
Christian Lee
Chief Financial Officer, WeWork
Judith Leonard
Attorney (Retired), Sherman & Sterling
Emily Menlo Marks
Consultant (Retired), Anthony Krier and Associates
David McLean
General Counsel (Retired), Pricewaterhouse Coopers LLP
Osterman Perez
Attorney Advisor, Social Security Administration
Bruce Phillips
Managing Director, Tishman Speyer
Patricia Pruden
Partner (Retired), Ernst & Young LLP
Miguel Sanchez
CEO & Creative Director, Mass Ideation
Jean Smith
Vice President, Community Development (Retired), JP Morgan Chase
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Adele Ursone
Artist
Tom Watson
President, CauseWired LLC
Virginia Wong
Partner, Nixon Peabody LLP